Senior System Engineer

Moody's

Lietuva

Aprašymas

Join the Workplace Services Desktop Engineering Team and you'll work at the highest systems level to provide expert advice and counsel to users, management and IT project teams for systems of the most sophisticated nature (typically crossing function/location lines).

Evaluate new technologies and develop departmental standard practices. Recognized as technical guide within the department and demonstrate the ability to provide leadership and mentorship to technical and non-technical associates. Identify or react to problems related to the end user technology infrastructure or in support of the software development process. Demonstrate a broad knowledge level across multiple areas of information technology. May be involved as a key team member on strategic or enterprise-wide technology issues.

We are looking for an operations Windows systems engineer with focus on the desktop engineering space. You will be joining a dynamic environment where we encourage you take upon challenges and comfortably lead, maintain, secure, and deliver the best in-class end user experience on workstation endpoints.

Primary Responsibilities:

- Partners with application development and

infrastructure teams to align ground-breaking and leveraging strategies.

- Works with Security team to ensure system configurations are in compliance with security policies and controls standards.
- Support new and existing deployments through the analysis of metrics, logs, system alarms etc. to solve problems and perform preventative maintenance on the various products.
- Conducts sophisticated systems automation/scripting and systems support activities, including system integration and monitoring.
- Work closely with L3 and L2 support groups to develop, plan, and implement system improvements and upgrades and be available for L3 escalation requests.
- Support the delivery of effective Desktop Engineering solutions for: (HW and Software / SCCM / AutoPilot, Automation / GPO / WSUS / SCUP / MDT / APP-V and physical machine Image Creation, Azure, Intune, Windows Virtual Desktops, AWS Workspaces) as well as creation of associated design and operating documentation.
- Support end user virtualization technologies (AWS Workspaces / Windows Virtual Desktops) engineering, standardization, governance and point of escalation for our operations teams.
- Lead the triage of complex technical issues related to Infrastructure applications and a multitude of other variables in the mix.
- Will be the primary SME on selected windows infra apps technologies and tools related to Desktop Engineering and responsible for mentoring other members of the team and do periodic knowledge share session often including our L2 and L3 support teams.

Qualifications

- Strong understanding and experience on Desktop Engineering technologies (SCCM / OSD / WSUS / JamF / Intune / Autopilot, etc.).
- Strong expertise on Windows.
- Solid understanding and experience on Microsoft Core Infrastructure.
- Expertise on Active Directory / DNS / PKI / DFS / RDS / IIS / SFTP and senior level expertise on Group Policies related to windows desktop environments required.

- Expertise with end user virtualization technologies (Xendesktop / XenApp / AWS Workspaces / USMT / APP-V / Profile management).
- Expertise on Microsoft Office application configurations, browser configuration and hardening.
- Good understanding of security concepts (SSL, PKI, IPSec, VPNs, Firewalls, DMZ, Proxy, and cyber-attacks) is required.
- Automation skills are a must, PowerShell, Python, and Bash are preferred.
- Patch management expertise using any of the standard patch management technologies like SCCM / WSUS / or other modern SaaS solution.
- Expertise with some of the desktop related windows security tools (Avecto / Symantec / CIS Hardening, etc.) is a big plus.
- Basic understanding of network concepts (VLANs / Routing / TCP / IP / Load Balancing / Traffic Analysis, etc.).
- Ability to optimally present information in both technical and non-technical terms.

Required Skills

REALIZACIJA
System Engineering 2-3 metai
ADMIN & NETWORK
Windows Servers 2-3 metai